

RETURNING TO YOUR HOME

- Starting at Noon today, residents should go to Skyline College. Enter from Skyline Boulevard and then turn right. Follow signs to Parking Lot M.
- At that location, we will begin processing and escorting residents
- At Skyline College, residents will find check-in tables and will be asked to show photo identification. For those without a photo ID, authorities will be able to verify identification.
- Identification will be confirmed for your privacy and the security of your property
- Residents will go home in stages. This is for the safety, security and privacy of residents.
- Residents of 111-191 Estates, 200-250 Estate and 881-930 Glenview will enter first.
- Residents at other homes will enter in scheduled stages throughout the day.
- Two wristbands will be issued for each address along with decals for up to two vehicles. This will help residents with re-entry by their family and friends.
- The decals will be color coded to identify the time you will be allowed to go home.
- Once you have registered you will be scheduled a time and a location to enter your neighborhood.
- The last scheduled entry time will be residents of Plymouth and the 1100 block of Vermont at 5:00 p.m.
- Separate information will be prepared for homes in the devastation area. The City will hold a meeting for the Devastated Home Owners at the San Bruno Senior Center at 1555 Crystal Springs Road in San Bruno on Monday at 10:00 a.m.
- **If you show up at the entry point before your assigned time, you will be turned away and asked to arrive at the assigned time**
- When you arrive home:
 - Meet with PG&E staff to re-establish utilities to your home
 - Throw away all perishable food (dumpsters provided in the neighborhood and increased garbage collection has been arranged).
- Check www.sanbruno.ca.gov for additional information and updates

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Questions and Answers

Q: How will we be able to access our home?

A: For your privacy and for the security of your home, you will be asked to show photo identification at the registration table. For those without a photo ID, authorities will be able to verify identification. Once your identification has been confirmed, you will be issued two wristbands and decals for up to two vehicles to enter the restricted area.

Q: What time will we be able to access our home?

A: Once you have registered, you will be given a scheduled time and location to enter your neighborhood. Vehicle decals will be color coded to identify the time you will be allowed to go home.

For your safety and security, residents will be allowed to enter their homes in stages. If you show up at your designated entry location before your assigned entry time, you will be turned away and asked to arrive at your assigned time.

Residents of 111-191 Estates, 200-250 Estates and 881-930 Glenview will enter first. The last scheduled entry time will be for residents of Plymouth and the 1100 block of Vermont at 5:00 p.m.

Q: Can our whole family return to our home? How many people can we take with us?

A: For those residents whose homes are green-tagged, you and every family member will be allowed to return and then remain in your home.

Q: How long can we remain in our homes today?

A: Residents with **green-tagged homes** will be allowed to remain in their homes.

Residents with **yellow-tagged homes** will be able to briefly return and gather their necessary belongings.

Q: What do we do when we arrive at our home?

A: When you arrive at home, PG&E staff will be on hand to re-establish utilities to your home.

Please throw away all perishable food inside your home. Dumpsters will be provided in the neighborhood and increased garbage collection has been arranged.

Q: If we are not allowed to remain in our home after first entry, when will we be allowed to return?

A: We will notify residents with **yellow-tagged homes** with additional information as soon as it is available.

Q: My house was lost, what do I do?

A: Separate information will be prepared for residents of homes in the devastation area. The City will be holding a meeting for the devastated home owners at the San Bruno Senior Center at 1555 Crystal Springs Road in San Bruno on Monday at 10:00 a.m.

Q: Where can I get additional information and updates?

A: For additional information and updates, please visit the City of San Bruno's website at: www.sanbruno.ca.gov.